



FORM PTO-1449

OFFICE OF PATENTS AND PUBLICATIONS FOR
APPLICANT'S INFORMATION DISCLOSURE
STATEMENT

(Use several sheets if necessary)

ATTY. DOCKET NO.

10005661-1

APPLICATION NO.

09/873,192

CONFIRMATION NO.

5694

APPLICANT

V lkoff t al

FILING DATE

Jun 5, 2001

GROUP

2167

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FEB 27 2003
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FEB 28 2003
GROUP 3600

REFERENCE DESIGNATION

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	PUBLICATION DATE	NAME	Pages, Columns, Lines Where Relevant Passages or Figures Appear
SA	1A	5,999,945	Dec 7, 1999	Lahey et al	
	1B				
	1C				
	1D				
	1E				
	1F				
	1G				
	1H				
	1I				
	1J				
	1K				

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	PUBLICATION DATE	NAME OF PATENTEE OR APPLICANT	Pages/Columns/Lines Where Relevant Passages/Figures Appear	Check if Translation attached
SA	1L	EP1197842A2	Apr 17, 2002	Hewlett-Packard Co.		
SA	1M	WO0023912	Apr 27, 2000	OCE-USA Inc.		
SA	1N	JP2001209735	Aug 3, 2001	Dainippon Screen Mfg		
	1O					
	1P					

OTHER REFERENCES (including Author, Title, Date, Pertinent Pages, etc.)

SA	1Q	e-t-f Job Ticket 1.0; http://www.hermstedt.de/english/software/etf.html ; last updated Jan 10, 2001 (found Dec 19, 2002)
SA	1R	Opening a Job Ticket; http://web.vio.com/help/userguide/userguidemac/ver3_29.htm (found Dec 19, 2002)
SA	1S	Internet Gateway Help System: Job Ticket Tracking Examples; http://www.wamgate.com/help/ig/ENGLISH/jttrk4.htm (found Dec 19, 2002)

EXAMINER

Sana Al-hashemi

DATE CONSIDERED

9/12/3



PATENT APPLICATION

Sheet 1 of 1

FORM PTO-1449

LIST OF PATENTS AND PUBLICATIONS FOR
APPLICANT'S INFORMATION DISCLOSURE
STATEMENT

(Use several sheets if necessary)

ATTY. DOCKET NO.

10005661-1

APPLICATION NO.

09/873,192

CONFIRMATION NO.

5694

APPLICANT

V lkoff t al

FILING DATE

06/05/2001

GROUP

2167

REFERENCE DESIGNATION

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	PUBLICATION DATE	NAME	Pages, Columns, Lines Where Relevant Passages or Figures Appear
SA	1A	6,493,714	Dec 10, 2002	Beaven et al	
SA	1B	5,471,615	Nov 28, 1995	Amatsu et al	
	1C				
	1D				
	1E				
	1F				
	1G				
	1H				
	1I				
	1J				
	1K				

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FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	PUBLICATION DATE	NAME OF PATENTEE OR APPLICANT	Pages/Columns/Lines Where Relevant Passages/Figures Appear	Check if Translation attached
SA	1L	SE9801870	Nov 28, 1999	Andersson [TELIA]		
SA	1M	CA2,255,017	May 30, 2000	Lau, Christina P.		
	1N					
	1O					
	1P					

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OTHER REFERENCES (including Author, Title, Date, Pertinent Pages, etc.)

SA	1Q	Santos, et al. August 1998, "NetTrouble: A TTS for Network Management", available at: http://eden.dei.uc.pt/~psimoes/papers/its98.pdf
	1R	
	1S	

EXAMINER

Sana Al-hasheem

DATE CONSIDERED

2/18/04